207 Larrabee Road, Westbrook, ME 04092 | (207) 856-5300 | wgtech.com

Life in Maine is our passion. Technology is our expertise.

Staff Augmentation

Boost your team with a highly trained WGTECH engineer – flexible options include routine placement or a specified duration of time. Make a list of IT needs and responsibilities for the assigned WGTECH engineer, and they'll get the job done.

Benefits

| Helps manage vacation/sick time coverage for internal IT staff.

| Great option for companies without an internal IT staff.

Helpdesk Services

Call our helpdesk team Monday through Friday, 8am-5pm, for service requests. We work with you remotely to resolve the problem over the phone; if needed, we dispatch a trained technician to your site. We offer break-fix services, consulting, training, and emergency after-hours support.

Your business needs enterprise-level technology and affordable IT management and support. At WGTECH, you choose your business direction, and we'll deliver the right technology and cost-effective service and support. Contact us today. We'll help you get where you want to go.

about wgtech

WGTECH integrates systems and networks that help businesses achieve success with advanced information technology. Locally owned and operated since 1994, we support clients in Northern New England and have a cumulative 100+ years of IT service experience. We invest in training and product certification for our staff to ensure your company receives maximum benefits. We offer diverse professional services and partner with our customers to fulfill their IT needs: full-time, part-time, or on a project or need basis. With our expertise, flexibility, and array of services, we guarantee your company's infrastructure will be running at its best.

Testimonials

"We recently underwent a migration to VM-ware and transferred our physical servers to 'the cloud.' WGTECH handled the entire process seamlessly and made the upgrade virtually transparent. They worked entirely around our schedule to complete the process when it was most convenient to us. WGTECH is a top-notch team who offer superior customer service and support!"

Marti Allen at Casco Federal Credit Union

"WGTECH has become a good partner for us – we work with the company as needed throughout the year, and don't have to maintain that skill on staff. They are an extension of our IT team and we reach out to them when we need an expert. I would recommend them to any company, small or large."

Stacy Shaw, VP and Information Systems

WGTECH

Your Partner for Information Technology

Our experienced and certified team of professionals install, integrate, and support IT infrastructures for businesses of all sizes. WGTECH provides your every IT need. Whether it be a new solution designed and deployed, routine maintenance, a periodic system check, after-hours coverage, or a quick resolution to an emergency, you can rely on us to provide maximum performance, efficiency, and dependability.

We offer flexible payment options:

| Monthly, quarterly, or yearly managed services and monitoring.

| Time-and-materials with no upfront costs on a pay-as-you-need basis.

| Blocks of time at a discounted rate.

We design our services and payment plans to help your business succeed. Make WGTECH your partner for information technology service and support.

visit wgtech.com

discover what we can do for you.

IT MANAGEMENT

On-Site Projects

Managing IT initiatives can be complex and overwhelming for companies with limited IT staff. Our experienced team of professionals has overseen countless successful projects, and knows how to handle ever-changing demands. Rely on our industry experience and vendor relationships — we guarantee satisfaction and success.

Virtual IT Manager

All businesses have strategic IT needs, but most small and medium businesses do not have the budget to employ an enterprise IT staff. A Virtual IT Manager gives you all the benefits of a full-time IT Manager at a reduced cost. Rely on a professional who knows your environment intimately, but executes responsibilities on a part-time basis, and save the expense of a full-time resource.

Benefits
• Long-term strategic IT planning.
• IT projects management.
• Basic IT staff and vendor management.
• Contract review and negotiation.
• Annual IT budgeting.
• Other IT services as needed.

24/7/365 Services

Monitoring

WTECH's monitoring services offer 24/7/365 coverage of your company's assets. We provide availability, performance stats, storage trending, asset life-cycle management, and health of your entire technology infrastructure. All traffic between your site and our Service Center is encrypted for privacy.

Bonus
All monitoring customers receive a discounted rate for time-and-materials services.

Our service includes the following to protect your company's technology infrastructure:

• Customized alert schedules and recipients with escalation procedures.

• Standard reports by device and site each month.

• Access to WGTECH Service Monitoring dashboard; access devices securely via RDP, secure shell (SSH), and other protocols.

Managed Services

Supporting an advanced IT infrastructure can be costly and unpredictable. WGTECH's Managed Services program minimizes that risk by maximizing your technology investments, and eliminating the costs of unproductive downtime. With a remote view of the entire network, we respond proactively, leaving you with fewer outages and quicker resolution.

WGTECH's Managed Services program is available for a fixed fee, so you have no unforeseen expenses.

over 100 years of IT experience

IT HEALTH

Assessments

WGTECH IT assessments provides a health check of your IT environment to uncover potential weaknesses, vulnerabilities, or configuration issuesw. After performing an in-depth assessment of your IT infrastructure, we deliver necessary documentation, a network map, and a strategic plan to correct any deficiencies.

Disaster Recovery/Business Continuity

Your company's reliance on technology is growing, and even one problem can lead to a domino effect. Disaster recovery has become a requirement, not an option. At WGTECH, we learn your needs and work with you to develop a recovery plan that fits your budget. From offsite data storage to full-scale data center redundancy, we have you covered before, during, and after any unplanned events.

installation services

Server Deployments | Wireless | Firewall/Security | Storage
Microsoft Active Directory Infrastructure | Switching & Routing
Backup Devices | Virtualization | Mobile Device Management
Enterprise Messaging | Telephony | Desktop/Laptop Management